

---

**From:** ELPAC <Do-Not-Reply@info.ets.org>  
**Sent:** Tuesday, February 11, 2020 2:49 PM  
**To:**  
**Subject:** ELPAC Resolved -- Known Issue for iPad Users: Computer-based Summative ELPAC Audio File in the Grades 3-5 Speaking Test



### **Notification of Issue Resolution**

Dear LEA ELPAC coordinator:

Beginning with this 2019–2020 administration, the Summative English Language Proficiency Assessments for California (ELPAC) is delivered by means of a computer-based test delivery platform.

Students being administered the grades three through five Speaking domain, forms 1–6, on **iPads** might have had audio for an item that was incorrect or missing. This known issue was identified on February 4, 2020 and resolved on February 7, 2020.

**This issue has been resolved. Students taking the grades three through five Speaking domain using iPads will hear the correct corresponding audio file. For more information and updates, view the [ELPAC Known Issues Log](#) web page on ELPAC.org.**

Any questions about the administration of the Summative ELPAC can be directed to the California Technical Assistance Center (CalTAC), by phone at 800-955-2954 or by email at [caltac@ets.org](mailto:caltac@ets.org).

Sincerely,

California Technical Assistance Center  
Educational Testing Service  
Phone: 800-955-2954  
Email: [caltac@ets.org](mailto:caltac@ets.org)  
Website: <https://www.elpac.org/>